## Make a payment and view your account information all in one place



## Intuitive, easy to follow screens

This new service provides a vastly improved user interface and simplified payment process, offering industry-leading safety and security for online payments.

You have the option to pay with either an e-check or any major credit card. This new service provides a much easier and natural user experience, gently guiding you through the payment process.

From the main home screen you have access to your account summary, payment history, and the ability to generate forms, if needed. The layout of each screen is clear and simple, and the site also offers helpful tips and guidance along the way.

A customer log-in and password is required. Your account number can be found on your payment coupons and notices.

To access this portal, click the "<u>Make a Payment</u>" button at the top of our home page (<u>www.marshallsterling.com</u>) or via this <u>direct link</u>.

There will be no disruption to accounts currently enrolled in automatic withdrawal.

## DOWNLOAD LOG-IN INSTRUCTIONS

Payment reminders will be automatically sent to the email address that is currently on file 5 days prior to your next installment due date. This reminder applies to accounts that are currently setup on ACH as well. **No action is needed if you have automatic withdrawal in place.** This email is being provided as a courtesy, and there is no change to your payment schedule.

Please feel free to contact your client service professional should you have any questions.